

GLOBAL HEALTH & WELLNESS POLICY

POLICY STATEMENT

We are committed to complying with all health care laws applicable to our businesses around the world. We are a valued health care provider selling pharmaceutical, optical, and clinic services in the countries we serve. Our pharmacy, optical and clinics associates promote the health of our patients by providing quality health care services and products.

WHAT TO DO

HIRE AND RETAIN appropriately trained and licensed providers of health care services in pharmacy, optical, and clinics.

FOLLOW APPROVED DISPENSING PROTOCOLS to ensure patients receive the right health care products.

FOLLOW ALL POLICIES AND PROCEDURES to ensure accurate billing to third parties for health care products.

ENSURE HEALTH CARE TENANTS FOLLOW STANDARDS AND CONTROLS involving patient services and quality of care.

PREVENT INAPPROPRIATE DISCLOSURE of patient information and follow privacy and security standards.

PROPERLY HANDLE AND STORE health care products to ensure the safety of our patients as well as the quality of the products.

PROPERLY DISPOSE of hazardous waste.

ENFORCE STANDARDS of cleanliness, hygiene, and patient safety.

WHAT TO LOOK FOR

LACK OF APPROPRIATE LICENSES for facilities or health care providers.

FAILURE TO REPORT DISPENSING ERRORS involving prescriptions

A PATTERN OF REPORTS indicating that patients or third party payers were incorrectly charged for health care products.

DRUGS which are not stored at proper temperatures.

REFERRALS and/or lack of standards and controls regarding health care tenants.

PATIENT HEALTH INFORMATION that is inappropriately accessed, used, stored, or discarded.

IMPROPERLY SECURED controlled substances.

DISPOSING of HAZARDOUS WASTE in a sink, trash can, other inappropriate receptacle, or in violation of law or company standards.

FAILURE TO MAINTAIN sanitary pharmacies or vision centers.

Asking Questions and Reporting Violations

To ask a question about this policy or to report a suspected violation of this policy, please contact a member of Management, the Compliance department, or the Legal department.

You may also report suspected violations by contacting Walmart's Global Ethics Helpline.

1-800-963-8442

Web: www.walmartethics.com or Email: ethics@wal-mart.com

Reports to the Ethics Helpline are always confidential, and if you choose, you may report your concern anonymously.

Additional specific country contact information can also be found on www.walmartethics.com.

In the U.S., you may also use the U.S. Compliance Hotline for questions: 1-800-530-9923