

FRAUD WARNING

Protect
yourself
from fraud.



Never send money to
someone you do not know.

We want to help protect our customers from money transfer scams. If our associates suspect you could be a victim of fraud, we may be unable to complete your transaction.

Keep yourself and loved ones safer by keeping up with common scams. Fraudsters often ask potential victims to send a wire transfer or to load money on a prepaid card/gift card and to provide the Personal Identification Number (PIN). Always treat gift cards the same as cash. Scammers use mail, the Internet, and even phone calls to target potential victims.

Shopping Scam Be careful when sending money to pay for items purchased from online auctions or websites. If you're asked to wire money or load a prepaid/gift card to pay for items won or ordered online, it's suspicious.

Government Agent Impersonator Scam A call or message impersonates a Government Agent (e.g. IRS or FBI Agent) instructing you to wire money or load a prepaid/gift card immediately to avoid fines or jail time.

Online Romance Scam You're asked to wire money or load a prepaid/gift card to pay for travel or support expenses for someone pretending to be in a relationship with you.

Lottery/Sweepstakes/Inheritance Scam An email says you have won a lottery, sweepstakes, inheritance or some other valuable prize. In order to claim your prize, you're asked to send a wire transfer or load a prepaid/gift card to receive the funds.

Person in Need Scam A call or message says a friend or loved one needs money to pay for a medical emergency, or for legal fees. You're asked to wire money or load a prepaid/gift card to help.

Charity Scam An individual impersonates a charitable organization and requests a wire transfer or to load a prepaid/gift card for donations.

Fake Check/Employment Scam A letter with a fake check inside asks you to be a Secret Shopper. Or, you receive a fake check for an item you sold online and the amount is greater than the selling price. You're asked to deposit the fake check (which will not clear) and wire the overpayment or load it to a prepaid/gift card.

These resources may be of help to you.

MoneyGram International

Visit moneygram.com or call 1-877-784-3202

Walmart2Walmart/RIA Fraud Hotline 1-855-355-2145
fraudprevention@riafinancial.com

GreenDot 1-877-937-4098

InComm

OneVanilla 1-877-770-6408

Vanilla Gift 1-800-571-1376

MyVanilla 1-855-686-9513

NetSpend 1-866-397-5639

Amex

Bluebird 1-877-486-5990

Serve 1-800-954-0559

Internet Fraud Complaint Center

Report fraud at ic3.gov

The Better Business Bureau

Visit bbb.org

Walmart Gift Cards

gctmrsrch@walmart.com

Federal Trade Commission

If you spot a scam, please report it to the FTC.

1-877-FTC-HELP (1-877-382-4357) or TTY 1-866-653-4261

Go online: ftc.gov/complaint

Consumer Financial Protection Bureau

Visit consumerfinance.gov/complaint • 1-877-800-6762

Walmart Privacy & Security Fraud Alerts

corporate.walmart.com/privacy-security/fraud-alerts

