Saving people money so they can live better

Walmart helps people around the world save money and live better -- anytime and anywhere -- in retail stores, online and through their mobile devices. Each week, more than 245 million customers and members visit our 10,800 stores under 69 banners in 27 countries and e-commerce websites in 10 countries. With fiscal year 2013 sales of approximately $466 billion, Walmart employs 2.2 million associates worldwide.

Find out how innovative thinking, leadership through service, and above all, our commitment to saving people money so they can live better have made us the business we are today and are shaping the company we will be tomorrow.

Our Business

Walmart operates in 27 countries around the world. Learn more about our business units and how we give back to each community where we operate.

Leadership

Meet our board of directors, the Walmart leadership team and find executive speeches.
Our Business

From our humble beginnings as a small discount retailer in Rogers, Ark., Walmart has opened thousands of stores in the U.S. and expanded internationally. Through innovation, we're creating a seamless experience to let customers shop anytime and anywhere online, through mobile devices and in stores. We are creating opportunities and bringing value to customers and communities around the globe.

Walmart operates more than 10,800 retail units under 69 banners in 27 countries and e-commerce websites in 10 countries. We employ 2.2 million associates around the world — 1.4 million in the U.S. alone.

Walmart U.S.
Walmart has stores in 50 states and Puerto Rico offering low prices on the broadest assortment of grocery through a variety of formats.

Walmart International
Walmart operates in 26 countries outside the U.S., offering low prices through retail units under several banners around the globe.

Sam’s Club
Sam’s Club is a warehouse membership format with locations across the U.S. and around the world.

Walmart Global eCommerce
Based in California’s Silicon Valley, Walmart Global eCommerce drives our online, mobile and social innovation, including Walmart.com and @WalmartLabs.

Interactive Map
Where in the world is Walmart? See where we operate and get key data, such as the number of associates and community giving totals by state.
Walmart International

Stores for every community

Walmart became an international company in 1991, and we operate in 26 countries outside the United States. With more than 800,000 associates and over 5,500 stores internationally, we leverage our global resources to meet local needs. Walmart International is currently the fastest growing part of our business.

Learn more about some of our most important social, environmental and company initiatives within each market we serve, as we bring value to customers and communities around the globe.
Massmart

Walmart acquired a majority stake in Massmart Holdings Ltd. in 2011. Massmart operates more than 350 stores in South Africa and 11 other sub-Saharan countries. Brands include: Game, DionWired, Makro, Kangel, Builders Warehouse, Builders Express, Builders Trade Depot, CBW, and Jumbo Cash and Carry.

Massmart President & CEO: Grant Pattison

Website: www.massmart.co.za

Social Responsibility

School nutrition programs

Our school nutrition initiatives involve the installation of mobile container kitchens. In 2011, an estimated 19.5 million meals were provided to schoolchildren. In 2012, we installed 50 additional container kitchens, and an estimated 38 million meals will be prepared per annum.

In addition, our Vegetables Under Construction program promotes sustainable food production through the installation of vegetable tunnels at schools to provide fresh vegetables to learners. The project encourages communities to become self-sufficient in food production by making it easy to grow vegetables, helps provide regular access to nutritious food and can also provide an opportunity for income, as surplus crops can be sold to people living in local communities. We also provide regular food donations to Foodbank South Africa.
Anti-malaria initiatives

Malaria, a preventable and treatable illness, kills more than 1 million people each year in Africa. Massmart has responded by distributing insecticide-treated mosquito nets to communities where our stores are present in Africa, such as Malawi. This is in partnership with the adventurer and philanthropist Kingsley Holgate. Over the past four years, the Group has provided 13,500 mosquito nets. It’s estimated that approximately 3,000 nets are able to save up to 10,000 lives. A family of four can sleep under a net, and the insecticide woven into each net can help to make entire communities safer by repelling mosquitoes.

Small farmer market access

In 2012, we launched our direct farm program, Ezemvelo, to develop and diversify our local sourcing capacity in fresh produce. The program provides small farmers access to markets and, since August 2012, we’ve sourced 514 tons of locally grown vegetables, including butternuts, peppers and green beans.

Environmental Responsibility

Water harvesting

South Africa is among the 30 driest countries in the world, so water scarcity is a significant environmental issue. Although Massmart is a moderate user of water, we’re intent on minimizing unnecessary operational consumption. Examples include the rainwater harvesting program in place at our Builders Warehouse stores as well as condensation harvesting from refrigeration and air-conditioning units at our Makro stores.

E-waste landfill diversion

It’s predicted that by 2020, e-waste from old computers will increase by 200% in South Africa. In an effort to keep these potentially hazardous pollutants out of our landfills, we’ve partnered with Fujitsu Siemens to facilitate the collection of more than 334 tons of postconsumer e-waste, 97% of which has been diverted from landfills.

Seafood supplier advocacy and sustainable seafood sourcing

In 2012, we adopted sustainable seafood sourcing guidelines with the intention of promoting sustainable fishery management, ensuring responsible seafood sourcing and preventing the procurement and sale of threatened, endangered or red-listed fish species in our stores. To date, we have:

- Completed a marine advocacy survey of our seafood suppliers
- Compiled a sustainable seafood report
- Conducted a review of the seafood species currently being sourced by the group

By engaging with our suppliers, it has become apparent that they understand the need for more sustainable fishery management practices and are enthusiastic about working with us to improve seafood traceability and sustainability in our market.
Corporate Responsibility

Impilo program
Africa accounts for an estimated two-thirds of HIV/AIDS cases and 24% of tuberculosis cases. Lifestyle illnesses, such as diabetes and obesity, are also of increasing concern. Despite these challenges, many still don’t have adequate access to quality health care services, so Massmart is continuously finding ways to innovate and highlight the holistic wellness of our associates as the key to their well-being and as a driver of business productivity.

In addition to our medical benefits scheme, we offer a comprehensive subsidized wellness program called Impilo, which includes:

- HIV/AIDS-specific coverage and free antiretroviral treatment for our HIV-positive permanent staff members and their spouses
- Free annual screenings for cholesterol, blood pressure, blood sugar and obesity
- Employee access to professional medical advice via a 24-hour helpline
- Access to counseling in a variety of focus areas

Impilo is one of the most comprehensive corporate wellness and HIV/AIDS prevention and treatment programs in South Africa.

Diversity
Because of the legacy of apartheid in South Africa, we focus heavily on transformation and equity. Transformation isn’t only morally right, but also commercially prudent. So we’ve aligned our efforts to the Department of Trade and Industry’s BBBEE Code of Good Practice to ensure we contribute to a sustainable and equitable society.

- Currently, 88% of our associates are black (African, Colored and Indian).
- 78.5% of all managers are black.
- In our African stores, 98.2% of our workforce is local (this includes 89.3% of management positions).

We’ve also launched a Graduate Development Program (GDP) that identifies and provides qualified but inexperienced graduates with access to a structured program that offers practical work experience and related lectures. This initiative is aimed at educating black undergraduates and providing new black graduates with workplace experience. Since the GDP’s inception in 2007, 239 graduates have completed the program.
South Africa

Social, Environmental & Corporate Responsibility

In 2011, Walmart acquired a majority stake in Massmart Holdings Limited, the leading African retailer of general merchandise, home improvement equipment and supplies. Founded in 1990, the Group comprises nine wholesale and retail chains, and one buying group, operating in 12 countries in sub-Saharan Africa through the Group’s four operating divisions – Massdiscounters, Masswarehouse, Massbuild and Masscash. Its headquarters are in Johannesburg.

Quick facts

Massmart President & CEO: Grant Pattison

Brands: Game, DionWired, Makro, Kanga, Builders Warehouse, Builders Express, Builders Trade Depot, CBW, and Jumbo Cash and Carry

Countries of Operation: 12

Website: www.massmart.co.za

Total Massmart Associates: 28,100*

*As of Feb. 2013
Argentina

Walmart Argentina

Walmart Argentina began in 1995, and headquarters are located in Buenos Aires. Store formats include Changomas, Changomas Express, Walmart and Walmart Supermercado.

President & CEO: Horacio "Halo" Barbelo
Website: www.walmart.com.ar

Interactive Map & Quick Facts ►

Social Responsibility

Community Outreach Councils
Community Outreach Councils are active at each of our stores, distribution center and corporate office. Each month, our associates volunteer and help contribute directly to a local need. In 2012, our various Community Outreach Councils contributed with in-kind donations totaling over ARS1,200,000.

Disaster relief
In 2012, flooding and hurricane activity claimed the homes and belongings of many families in Buenos Aires Province. In an effort to support relief and recovery efforts, Walmart Argentina contributed nearly ARS8,000 in in-kind donations to La Matanza City Government and more than ARS18,000 worth of nonperishable goods and hygiene products to the Social Development Ministry of Buenos Aires Province.

Fighting hunger
For 10 years, we've supported the Food Bank Network NGO in the fight against hunger. In 2012, we awarded them with a grant of ARS66,000 to support its Nationwide Food-Raising campaign. During the 10th edition of the campaign, 10,321 kilograms of food was collected for the Network from customers through our Walmart and Changomas stores.

Driving to transform
On International Women’s Day, Walmart and Ashoka launched the second stage of our Driving to Transform initiative, which fosters the development of social entrepreneurial projects led by young women in Mendoza, San Juan, Neuquén and Río Negro provinces. In alignment with Walmart's Global Women’s Economic Empowerment Initiative, this program identifies the most innovative and sustainable ideas that have the potential to positively impact local communities and support them with training programs, counseling and seed capital funding. When chosen to be part of the program, these young women are also joining Ashoka’s International network of Young Agents of Change, which includes 65,000 young people from 20 countries.

Environmental Responsibility

Small farmer market access
In 2012, we began working with Cooperative Finca El Pongo, a group of about 80 small farmers in the city of Perico, located in the province of Jujuy. More than 30% of those farmers now supply us with produce. We offered four training sessions on: proper use of resources (water, soil, pesticides), facility hygiene and food safety, traceability, logistics and risk assessment.

In July 2012, our purchases from these farmers increased by 120%, compared with January 2012. In December 2012, purchases increased by 176% over January 2012. In addition to these quantitative improvements, we observed greater product quality and logistics, which made possible the incorporation of three new stores to the supply circuit.

Plastic bag reduction
In 2012, the government of Buenos Aires City launched a plan to reduce the use of plastic bags and promote waste separation. The plan called on retailers to deliver stronger and larger plastic bags in green and black. We implemented a holistic campaign at our 16 Buenos Aires stores that demonstrates the need to reduce plastic bag waste and provides discounts to customers who purchase bags specifically designed for waste and landfills. The campaign resulted in a 72% reduction of plastic bag consumption within the first three months of implementation, which equates to a company savings of approximately US$71,951.

Young Agents of Change empowers

65,000 young people from 20 countries

plastic bag use reduced by

72%
Corporate Responsibility

Job creation and promotions

Job creation and promotion of our associates remains a top priority at Walmart Argentina.

In 2012:

- 1,377 new associates joined Walmart Argentina stores, distribution center and corporate office.
- Our annual Grass Roots survey showed 80% commitment from our associates, a 10% increase over 2011.
- 32 associates were promoted with the opening of new stores.
- 179 associates completed programming at our Training and Development Center, CeCaDe (Centro de Capacitación y Desarrollo).
- 34 associates participated in our Managers Development Program, PDG (Programa de Desarrollo Gerencial), 30 engaged via Walton Institute.
- 8 associates were part of international development projects and assignments outside the country.